



CITY OF RIVERSIDE TAXICAB FRANCHISE APPLICATION FORM

Please type or print clearly in ink. If additional space is necessary to complete any answer, please complete on additional sheet(s) indicating question number being answered. Reference to any attachments/exhibits must be clearly identified in this application and properly labeled.

NOTE: An application fee in the amount of \$1,400.00 (new application) or \$1,200.00 (renewal application), payable to the City of Riverside, must accompany this application.

1. BUSINESS NAME:

Corporation. State of incorporation _____

Partnership, Limited or General. State of Formation: _____

Sole Proprietor

APPLICANT NAME:

2. Business Address of Applicant (List all locations in the City):

(Street Address and Suite No.)

(City, State and Zip Code)

3. Mailing Address (if different from Business Address):

(Street Address or Post Office Box)

(City, State and Zip Code)

4. Business Telephone Number and Facsimile Number (Fax):

Telephone: () _____ Fax: () _____

5. Residence Address and Telephone Number of Applicant:

(Street Address and Apartment No. if applicable)

(City, State and Zip Code)

Telephone Number: () _____

6. If corporation or limited or general partnership, list name and title of all officers or joint ventures or partners, and the permanent addresses and telephone numbers, and percentage of participation in business of each on separate page(s) identified as response to this question and attach to this application.

7. Please describe the past experience of the applicant in the operation of a taxicab business and the taxicab operating experience of each principal(s), if applicable.

8. Please identify the name of the person who will be responsible for and/or will oversee day-to-day operations.

9. Please describe in detail why there is a need for your proposed service.

10. Provide detail on how the applicant proposes to provide service in the City of Riverside, including the number of vehicles, vehicles on duty per shift and number of drivers.

11. How do you intend to market your services to the taxicab riding public?

12. Do you plan to operate any other type of transportation business in the City of Riverside now or in the future? Yes No. If yes, please explain.

13. Does the applicant possess a PUC Permit? Yes No. If yes, please explain.

14. Does the applicant currently conduct a taxicab business in another jurisdiction(s) in California at the time of this application? Yes No. If yes, please explain. Please list the jurisdiction(s), contact person(s) and telephone number(s) (with area code(s)) and the date when service began in each jurisdiction.

15. Please provide information on whether the applicant has had an operating permit, franchise, license or other authorization to operate a taxicab business revoked, suspended or canceled and the reasons why. Please indicate the jurisdiction where this took place.

16. Have any of the principals associated with this business been convicted of a felony? Yes No If yes please explain.

17. Please attach a listing of all vehicles to be used to carry passengers. Please include year, make and model of the vehicle, license plate number and VIN number.

18. Identify color scheme, name, monogram or insignia which is to be used on the vehicles in the City of Riverside. Please include a picture of a vehicle showing the color scheme, name and logo.

19. Does the applicant have a training program for its drivers. Yes No. Please explain:

20. Does the applicant currently lease cabs to drivers. Yes No. If yes, please explain. Note: If the applicant plans to lease vehicles to the drivers, please provide a sample copy of the lease agreement and the cost to the driver.

21. What are your proposed hours and days of operation? Will applicant offer 24-hour service? Yes No. If no, please explain.

22. Describe in detail how calls will be dispatched and how the applicant will monitor the dispatch operation and response times. How are calls allocated to drivers?

23. How many complaints have been reported to each of the jurisdictions currently serviced during the past 12 months? What is the nature of those complaints? How

24. What procedure do you follow when a complaint is received?

25. Does the applicant plan to have an office and/or other facility within the City of Riverside? Yes No. If yes, please explain:

26. Describe your record keeping and data generation procedure in terms of information produced and how the data can be used to measure performance.

27. Will applicant be requesting stand(s) in a public street? Yes No. If yes, please describe the location of proposed taxicab stand(s). Such application shall be accompanied by a written consent(s) as required by Section 5.40.220. (Please attach such documentation as will meet the requirement of this section).

28. Provide evidence of two-way communication in each authorized taxicab in use for both business use and in case of emergency. (Provide attachment(s) as evidence of compliance).

29. Describe in detail the services to be provided and where the services will be provided. (Use additional sheets as needed and label attachments appropriately).

30. Will the applicant's vehicles be serviced and/or maintained at applicant's own facility? Yes No. If no, please explain:

31. Does your firm plan to accept credit cards for services provided? Yes No. If yes, please explain:
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32. Does your firm plan to offer discounts or special fares? Yes No. If yes,
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33. Does the applicant plan to serve the disabled and the elderly? Yes No. If yes, please explain: If so, please explain.
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34. Will the applicant be providing a local telephone number to call for service or a toll-free number? Yes No. If yes, please explain:
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35. List names of all drivers operating the taxicab(s), California driver's license number and residence address of the driver(s) including street, city, state and zip code and telephone number with area code as well as a photocopy of each driver's valid DMV license and a photocopy of both sides of the driver's permit issued by the Riverside Police Department on separate page(s) identified as response to this question and attach to this application.
36. All applicants are required to have insurance coverage which meets the requirements of the City. Applicant shall submit to the Business Tax Office evidence of insurance coverage as required by Section 5.40.080 before the franchise can be issued. Evidence of insurance must include the name, address and telephone number of the insurer and the name and telephone number and address of the insurer's agent if applicable. The City must be named as an additional insured on the Certificate of Insurance.
37. Have any of the passenger carrying vehicles operated by applicant been taken out of service for safety or other reasons by the California Highway Patrol, any other California law enforcement agency, or any governmental agency of this State?
 Yes No. If yes, please explain:

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38. NOTE: All applicants must have a valid Business Tax Certificate issued by the City to conduct business in the City of Riverside in addition to a franchise. A Business Tax Certificate may be obtained from Business Tax Section, City Hall after the franchise has been approved.
39. The City reserves the right to request additional information as it may deem necessary to make a determination on the application for a taxicab franchise pursuant to the provisions of Chapter 5.40, Riverside Municipal Code.

I hereby declare under penalty of perjury under the laws of the State of California that the foregoing information in this application is true and correct to the best of my knowledge. Applicant signifies by signing this application, the applicant agrees to meet the requirements of the Riverside Municipal Code if the application is approved by the City.

Executed on _____ at _____, California.

(Signature)

(Printed Name)

Telephone No. _____

(Title)

**Submit application and all attachments, including certificate of insurance to:
Business Tax Office, Finance Department, City Hall, 3900 Main Street, Riverside, CA
92522.**

Telephone No. (951) 826-5465

Fax No. (951) 826-2505

taxicab.app Rev. 7/3/06